

Project number: 80061712

7 July 2023

Hello,

### **Our plans to install a sewer pipe on Woore Road this summer.**

As part of our ongoing commitment to the environment and to help our network operate more efficiently, we are altering the treatment process at the wastewater treatment works that serve your area.

These improvements include laying a new sewer pipe to transfer wastewater from Buerton to Audlem for treatment.

The new pipe will be laid below ground, under Woore Road, from our temporary compound at Woore Road to the junction of Paddock Lane. The route of the pipeline is shown on the plan at the end of this letter.

### **How will this affect me?**

To carry out the work safely, this section of Woore Road will be closed to vehicles. We have been liaising with the local highway authority about these works and expect the closure to be in place from Monday 24 July 2023 to Monday 4 September 2023.

A local diversion route will be setup during the works, and we will install signage over the coming days to provide advanced warning of the closure. A diversion route will also be signed.

If you have any questions please contact us on 0345 672 3723 quoting project number 80061712.

We are sorry for any inconvenience our work may cause and thank you for your continued patience while we continue our work in your area.

**Wash, flush...carry on as normal:** Don't worry, you will still be able to use all your existing appliances or facilities that take away the used water from your home or business just as you usually would while the work is carried out.

### **Priority Services – extra help for those who need it most**

If you or any of your family and friends have particular health issues and haven't yet registered for Priority Services, then please visit [unitedutilities.com/priorityservices](http://unitedutilities.com/priorityservices) so we can be aware of your

needs and do our best to support you in terms of your water services. If you know someone who isn't online then you can register them on their behalf.

### Keeping in touch with us

We continue to have various ways you can contact us online via social media, our mobile app and our online account management service via **unitedutilities.com**. You can also speak to us directly us on 0345 672 3723 quoting project number **80061712**. We'll be happy to help.

Thank you,

Customer Services.

