

16 June 2021



Cllr Rachel Bailey

Upper Lightwood Green Farm

Audlem

Crewe

CWS 0EN

Royal Mail Headquarters

185 Farringdon Road

London

EC1A 1AA

Dear Cllr Bailey

Thank you for your communication received today to Simon Thompson, Chief Executive Officer of Royal Mail. Simon has asked me to look into this and reply on his behalf.

Royal Mail is constantly adapting to the changing nature of the modern postbag, which today comprises of more parcels and fewer letters. This means we do need to periodically review delivery rounds including those which serve Audlem. This is to ensure that postmen and women will be able to deliver the Universal Service, six days a week. As part of that process it is important to ensure a fair distribution of workload.

To effectively manage these changes, we have worked closely with the Communication Workers Union (CWU). All of our colleagues in Crewe Delivery Office will see changes introduced to the areas they deliver to, ensuring the most efficient routing is used to deliver the mail in good time. Our agreement with the CWU also means that a preference exercise will be adopted within the Delivery Office. It is likely that all postmen and women will be reassigned to a new delivery round.

This may mean that residents in Audlem may have a new postman or woman deliver their mail in the near future. I am confident that the level of service your constituents receive once the changes come into effect will be the same as they have become accustomed to.

I hope this reply is helpful. Should you have any questions please do not hesitate to contact me.

Yours sincerely

Michael Hogg
Senior Public Affairs Manager

A large, stylized handwritten signature in black ink, consisting of several loops and a long horizontal stroke.