

15 June 2021



Edward Timpson MP
House of Commons
LONDON
SW1A 0AA

Royal Mail Headquarters
185 Farringdon Road
London
EC1A 1AA

Dear Mr Timpson

Royal Mail is constantly adapting to the changing nature of the modern postbag, which today comprises of more parcels and fewer letters. This means we do need to periodically review delivery rounds. We are reviewing all delivery rounds at Crewe Delivery Office which also serves c.2,100 addresses in your Eddisbury constituency. This is to ensure that postmen and women will be able to deliver the Universal Service, six days a week. As part of that process it is important to ensure a fair distribution of workload.

To effectively manage these changes, we have worked closely with the Communication Workers Union (CWU). All of our colleagues in Crewe Delivery Office will see changes introduced to the areas they deliver to, ensuring the most efficient routing is used to deliver the mail in good time. Our agreement with the CWU also means that a preference exercise will be adopted within the Delivery Office. It is likely that all postmen and women will be reassigned to a new delivery round.

This may mean that some of your constituents will see a new postman or woman deliver their mail in the near future. I am confident that the level of service your constituents receive once the changes come into effect will be the same as they have become accustomed to.

I hope this update is helpful. Should you have any questions please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read "Michael Hogg". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Michael Hogg
Senior Public Affairs Manager